



Chronicall Multimedia Pre-Installation Checklist

Chronicall

- Chronicall R3.8 or higher

Chronicall Hardware

- Windows Server OS 2008, 2012, or 2016 - 64-bit; or
- Linux
- Virtualized (ensure virtual environment has these specs allocated)
- Dual Quad Core Processor
- 8-16GB RAM
- 1 Ethernet NIC (10/100 or 10/100/1000)
- Java for Windows or Oracle Java (Linux)

Avaya Hardware

- IP Office 500 V1 or V2; or
- Server Edition
- Voicemail Pro ('Preferred Edition' or 'Advanced Edition')
- VCM card with VCM licensing, equal to the number of calls Chronicall MM should handle simultaneously

Avaya Software

- Avaya IP Office R5 or higher
- 3rd Party SIP Endpoint license, equal to the number of calls Chronicall MM can handle simultaneously, divisible by 5
- If IP Office R10, CTI license present

Authorized by: _____